

COVID 19 SAFETY PRECAUTIONS AT YEW TREE COTTAGE FROM 04TH JULY 2020



REOPENING FOR B&B

We will be reopening for B&B on Saturday 04th July 2020 and so happy to be able to welcome visitors again.

We are adhering to advice from the Government which is applicable to Bed and Breakfast establishments and are continuing to take into account the latest information from the Gov.uk website. With this in mind we hope to welcome guests to our home in the safest possible way.

We have plenty of space to run at full capacity and we could open all our three rooms while still maintaining social distancing but have decided in the interests of safety we will only open a maximum of two units for the time being.

Reservations

Please book in the usual way. We will probably take a small deposit to secure your booking, but whatever we will send you a final balance statement by email and any outstanding balance should be made by a BACS payment please, using your name as reference. This will be due 24 hours prior to arrival and will be acknowledged by text or email when possible. Should you need to change your reservation dates we will do our best to accommodate your needs.

Providing a safe and hygienic environment

- We are a husband and wife team and employ one cleaner who along with ourselves is conversant with our already excellent hygiene practices and social distancing as it currently stands, and we will implement any recommended changes as they occur. Please be assured we are 'hot on cleanliness and hygiene' for everyone's benefit. Following our risk assessment, we will be implementing the following measures:
- Most recently, as of Thursday, 24th September guests will be asked to scan the QR poster on arrival
- Guests will be required to wear a mask or a suitable face-covering prior to entering the house and when moving around the house outside their bedroom, unless exempt
- Alcohol based sanitisers will be provided in the front porch and at the top of the stairs and in all bedrooms
- Light switches and door handles will be sanitised regularly
- We do all our own laundry at home and will continue to wash all bedlinen, towels etc on a 60-degree wash or higher temperature, as is our current practice
- Rooms will be well ventilated and properly sanitised prior to your arrival but unfortunately we will have to remove all items which we cannot disinfect to our satisfaction including bath robes, containers of toiletries, hairdryers and clock radios, maps, local information guides and magazines.
- Check in is between 4 and 6 pm and we will ask guests to give us an approximate time of arrival. To avoid overcrowding guests will be asked to wait in their car if they arrive at the same time as others. Please note check in

is only available between these times unless alternative arrangements have been agreed with Teanie Dornan

- We ask that guests leave promptly at 10.00 am or before so we can disinfect and sanitise rooms thoroughly prior to our next guests' arrival.

Social distancing

- Even allowing for these difficult times we will endeavour to maintain our helpful friendly service though from a safe distance. During a typical 2/3 night stay we will not service your room unless you specifically request that we do. Unfortunately, for the time being, we will not be able to offer any additional inside public seating.
- We will continue to stagger our breakfast service and ask that guests stick to the time of their choice so we can maintain social distancing, and if necessary, we will provide breakfast in separate rooms
- At breakfast time we always offer 'silver service' and will continue to offer our guests individual portions of fruit, cereals, yoghurt, butter, milk, juice and preserves etc
- Our garden is spacious, extending to over a third of an acre and there are many different areas where guests can sit comfortably while still being socially distanced

Illness

- Any guest feeling unwell should immediately report the matter to the proprietor and to prepare to leave immediately along with the rest of their party.

Tansley, Matlock and farther afield.

The Gate, The Tavern and The Sri Lankan restaurant all in the village and from a 5 to a 20minute walk from Yew Tree Cottage will all be open by 04th July making it un-necessary to travel into Matlock for food. We are in the heart of the small rural village of Tansley and there are many delightful walks straight from our door again negating the necessity of visiting the more populous areas of The Peak District if you should wish to avoid the more popular tourist areas for which The Peak District and Derbyshire are famous.

To discuss your visit or for more information and advice please phone Teanie on either +441629 583862 or +447799541903

Safe Travels

